

Keylighting

Privacy Notice

Our Promise To You:

At Keylighting, customer service and support are our highest priorities. We want your on-line shopping experience to be pleasant, fast, non-stressed, a little educational, and even fun!

Please let us know if you have any problems with an item purchased from Keylighting – we will do everything within reason to solve the problem.

Conditions of Use:

These terms and conditions are important and protect both you and us. Please take time to read the terms and conditions carefully.

Website & Use:

You agree to abide by all applicable local, national and international laws and regulations and are solely responsible for all acts or omissions that occur under your usage, including the content of your transmissions through the website. All information and specifications provided on the website are the exclusive property of Keylighting. Any copying, transmission or retransmission of the same, requires the prior written approval of Keylighting.

Errors on our website:

Despite our best efforts, there may be instances when information about a Product contains inaccurate or incomplete data, including data about the Products price or availability. We make no warranty or guarantee that the information on our website is error-free, complete, or current. We reserve the right to correct errors and/or update the content on our website at any time without notice. We also reserve the right to refuse or cancel any order containing any error or inaccuracy, including after the order has been submitted, whether or not the order has been confirmed and your credit card charged. If your order is canceled after your payment has been processed, we will issue a full refund to the original pay type.

Foreign Orders:

It is our company policy not to sell or ship products outside the UK.

Disclaimer of warranty for Keylighting website:

We provide our website and its contents on an "AS IS" basis and make no warranty or representation regarding any Product, either express or implied, including the warranties of merchantability, fitness for a particular purpose, and non-infringement, which are hereby expressly disclaimed, unless otherwise stated herein.

Goods Price:

The price listed on the website for our products will be stipulated at the time when you place your order on the website. We are entitled to make adjustments to the price to take account of any increase in our suppliers prices, or the imposition of any new taxes or duties, or if due to an error or omission or if the price on the website is wrong.

Order cancellations:

We are unable to refund any online purchase from the time your order is placed (when you click the Submit Order button), until your Product is received by you and returned to us. If you are not completely satisfied with your purchase after receiving your Product, please review our return policy to determine your preferred method of return.

Limitations and exclusions:

We reserve the right to change Product pricing, terms, specifications and warranties without notice. In addition, we may revise these terms of use at any time by updating the website. Online sales are intended for, and limited to, personal use and domestic sales only. We reserve the right to limit the number of Products sold, including the right to prohibit sales to re-sellers. Prices do not include shipping, tax or insurance.

If you are purchasing Products for export, you are responsible for the necessary export

documentation before shipment is made to a foreign country. We will not ship to foreign locations. Warranties for exported Products may vary or be null and void.

Damages:

In no event shall Keylighting, its subsidiaries or affiliates, or their respective officers, directors, employees, representatives or agents be liable for special, incidental, consequential, punitive, indirect, or other special damages, including but not limited to, loss of data, use, or profits, however caused, whether for breach of contract, negligence, or otherwise, and whether or not we have been advised of the possibility of any such damages.

Governing law:

These terms are governed and construed by the laws of the UK without regard to its conflict of law rules. You agree that if any part of these terms is found to be unenforceable, the remainder of these terms will remain in full force and effect.

Trademarks and service marks:

Keylighting® and the Keylighting logo are registered trademarks. All other trademarks are the property of their respective companies and are used with permission.

Copyright notice:

All content on this site is the property of Keylighting or its content suppliers and protected by UK and international copyright laws. All software used on this site is the property of Keylighting or its software suppliers and protected by UK and international copyright laws. Users of this site may use the content and software on this site as a shopping resource. Any other use, including the reproduction, modification, distribution, transmission, republication, display or performance, of the content on this site is strictly prohibited.

Conditions of Use

Keylighting is committed to protecting your privacy online. Our policy explains how we will do this.

What information do we collect?

We collect email addresses. Registration: on some parts of the site we ask you to register, and if you do we ask for your name, email address, geographical address and other personal information.

From time to time we will ask you for further information, for example if you make a purchase or enter a competition. We may also use cookies. For an explanation, see the section on cookies below.

Use of Cookies

Cookies are small files which many web sites transfer to your hard disk. They can inform the web site what pages you visit, and your preferences, which enable web sites to provide you with a more personalized service. You can set your browser to refuse cookies, or to warn you before accepting them.

We use cookies, but most parts of our site can be accessed even if your cookies are turned off. But you may find there are parts of the site which you cannot access if your cookies are turned off.

How do we use your information?

We use the information to help us understand more about how our web site is used, to improve our site, and to send you information about us and our products which we think may be of interest to you, both electronically or otherwise.

In the case of our online publications available through subscription, your personal information may be used to enable us to verify you are a subscriber and to deliver the online publication to you.

Unless you have informed us that you do not wish to receive further information about our products and those of our affiliates and partners, we and they may send you direct mail.

When do we share information?

We do not sell your personal information to others.

We may share your information with our associated companies, agents and distributors.

Some of our products are hosted by third parties but we agree with those third parties that they will keep your information secure and not use it for other purposes.

If you sign up for services that are managed or offered by other organizations, they will obtain your information.

A number of other peoples web sites have links on our site. If you link to their sites, they may collect information. Such sites are not within our control and are not covered by this privacy statement.

If we believe that your use of the site is unlawful or damaging to others, we reserve the right to disclose the information we have obtained through the site about you to the extent that it is reasonably necessary in our opinion to prevent, remedy or take action in relation to such conduct.

Visibility

To make the most of the security on our site, we recommend using either Netscape Navigator® or Microsoft® Internet Explorer™ version 4.0 or higher. We also recommend setting your browser`s preferences to accept cookies and enable JavaScript™.

We will review this policy in the light of comments we receive so please check the latest version. If you have any questions specifically about Privacy, please contact the Data Controller at KeyLighting Limited, North Brook Works, Alkincote Street, Keighley, West Yorkshire, BD21 5JT